

**ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-09
ELL SUPPLEMENTAL ELA SOFTWARE**

FOR: Reading Horizons
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **November 22, 2024**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference School District of Palm Beach County
Contact Name and Title/Position Kelly Gilbert- Literacy Specialist
Contact Telephone Number 561-357-7594
Contact Email Address kelly.gilbert@palmbeachschools.org

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments:

We have worked with this company through our Summer Reading Camp for the past 3 years. They have been beyond helpful and flexible with our professional development needs and support of implementation.

2. How would you rate this Company's knowledge and expertise?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Reading Horizons has worked with us in flexing the scope and sequence to the needs of our students and the number of days for instruction during the summer.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Reading Horizons provides their quotes, training materials, and options in a very fast manner and have been willing to make changes when requested.

5. How would you rate the dynamics/interaction between the Company and your staff?
 3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: the communication and interactions between our district and the Reading Horizons staff is above expectations. They are in constant contact through ordering and area always return calls/messages in a timely manner.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Nate Smeding Rating: 3

Name: Rating:

Name: Rating:

Name: Rating:

Comments:

The other representative that we worked with no longer works with this company, but she always went above and beyond for support and working with our needs.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: Their willingness to work with us on determining the scope and sequence for our students and their flexibility of their staff developers to meet our needs.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: N/A

9. Would you recommend this Company's services to your organization again?

Comments: Absolutely.